



PRESS RELEASE

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Ricardo sees boom in demand for crisis management and response training

Ricardo's growing crisis management and business continuity consultancy has seen a significant increase in demand for its services, with contracts won across a range of industries, including government agencies, major UK Higher Education Institutes, and a European Commission agency

Businesses throughout the world are increasingly recognizing the need for preparedness and resilience in the face of the unexpected, from major weather events and natural disasters, to terrorism and cybercrime. Ricardo's crisis management team has long provided incident and emergency response support to businesses throughout the world – including those in the air travel, hazardous materials handling, distribution and logistics and manufacturing sectors. More recently, the business has developed consultancy and training services, aimed at enabling clients to develop their own levels of preparedness and resilience in the face of an unpredictable and very broad range of potential threats and disruptions.

Examples of some of the recent training contracts awarded, have included the development and delivery of bespoke incident management and crisis management training for the strategic, tactical and operational staff of a major UK public agency. This training will help the agency's key staff to improve understanding of their roles and

responsibilities as well as their non-technical skills, such as leadership, situational awareness, stress, teamwork and mission critical communications.



One of the UK's largest Higher Education organizations has also contracted Ricardo to work with each of its major departments to deliver exercises – over 14 of which will be delivered in the next year – with the objective of significantly improving their organizational resilience across teams who are not often involved in crisis preparedness.

Outside the UK, a major European Commission multi-country agency will be supported by a range of different exercise and training programmes, from a full-scale crisis simulation exercise through to awareness training across the entire organization.

“We have been developing our crisis management and response training services over the past 18 months,” commented Jon Gibbard, practice director of the Technology, Tools and Solutions practice of Ricardo Energy & Environment. “I believe that we are successful in winning orders for this work not least due to our ‘people-focused’ approach. We go beyond the delivery of a training exercise and attempt to help our clients to fully embed the lessons learned into the teams that will be responsible for responding to incidents. Not only is this more effective, but it is a key element in the development of long-term organizational resilience.”

To find out more about Ricardo's crisis management services, provided through the company's NCEC business, visit <https://the-ncec.com/crisis-management> or download <https://ee.ricardo.com/downloads/sustainable-business/the-benefits-of-well-trained-on-scene-commanders>

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NOTES TO EDITORS:

Ricardo Energy & Environment is a leading sustainability consultancy, helping clients to respond to environmental challenges and opportunities around the world. Its team of over 450 staff draws on an impressive heritage supporting governments and businesses for over 40 years. The consultancy is an operating division of Ricardo plc.

Ricardo plc is a global, world-class, multi-industry consultancy for engineering, technology, project innovation and strategy. Our people are committed to providing outstanding value through quality engineering solutions focused on high efficiency, low emission, class-leading product innovation and robust strategic implementation. With a century of delivering excellence and value through technology, our client list includes the world's major transportation original equipment manufacturers, supply chain organizations, energy companies, financial institutions and governments. Guided by our corporate values of respect, integrity, creativity & innovation and passion, we enable our customers to achieve sustainable growth and commercial success. Ricardo is listed in the FTSE4Good Index, which identifies global companies that demonstrate strong environmental, social and governance (ESG) practices. For more information, visit www.ricardo.com.

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